# dealer information

Penzance

Albion





Albion Chairs has been supplying its quality, long lasting, heavy duty operator seating through its comprehensive UK

If you need to find your nearest dealer, please call the office on 01494 464656, or email us at sales@albionchairs.com.

### Virtual Assessments

If you need a pre purchase virtual workstation assessment or any advice on home working, please arrange a call with one of our qualified assessors. We can help post purchase with set-up and installation advice too.











# order acknowledgements and deliveries

All order acknowledgements show the Monday of the week commencing date; not necessarily that we are delivering to you on the Monday. We aim to deliver to you in person once every 2 weeks. Each Monday, we assess how best to make our delivery to you: whether we deliver in person, as a single chair in a box, or as multiple chairs on a pallet.

We can offer delivery direct services using our preferred suppliers: APC for a single chair in a box to a business address of £30 or a single chair in a box to a home address of £45 or between 2 and 10 chairs (depending on the chair) using Delivered of £65 per pallet.

Please note, if you want a Spynamics or Grande chair delivered direct to your customer from our premises, we only offer the pallet delivery service @ £65 per delivery. This cost applies for business and residential addresses alike.

If you need help with this, please call the sales office.

#### Sales@albionchairs.com, info@albionchairs.com or orders@albionchairs.com

Please ensure all orders are emailed to one of these generic email addresses because we all receive these emails. Personal emails only go to the addressee.

warranty information

No. OF USERS	No. OF HOURS PER DAY	ANNUAL HOURS	WARRANTY PERIOD 10,000 HOURS
SINGLE	8	2,000	5 YEARS
2+	24	6,240	1.5 YEARS

All Albion swivel chairs are FIRA tested to severe contract use. Our warranty period is 10,000 hours. You will see from the grid how this translates into years.

For single occupancy - up to 120kg (19 stone) - using the chair for 8 hours a day, 52 weeks a year, the warranty will be for 5 years. If the chair is to be used in a 24-hour environment by more than one user, the warranty period falls to 1.5 years.

For weight between 120 kg and up to 150kgs (23 stone) and for multi-user 24/7 applications, ie 5 and 1.5 years respectively; chairs using our heavy-duty mechanism such as UNI57, 67, 77, 87 and 97 will be suitable.

If you need to consider weight up to 190kg (30 stones) we can only offer the Grande range with the same warranty period (5 and 1.5 years) based on the same parameters (single or multiuser occupancy).

If in doubt, call the sales office.

#### More than normal use but not 24/7 use

In your capacity as dealers, we know you may not always be able to ascertain how a chair may be used exactly and by whom. It is best to try to ensure any proposal you make can genuinely meet the requirements of 'fit for purpose'. If in doubt, you can come to us and cover yourself with our OW option. The OverWork option (OW) shown in the Uni bespoke pages (p4-5) is an extended warranty insurance and can be specified to provide an extra year of cover for any of these chairs or where it maybe unclear how a chair will be used, namely working hours in excess of 10 hours up to 24/7, more than one person using the same chair, or users where the weight is not known but in excess of 150kg. If in doubt, please call us for advice.

#### **Fault reporting**

If you do need to report a problem with a chair, it is better to provide photographs of the chair or parts in query and will make their resolution a lot more effective. We have been identifying our chairs with a warranty label since 1994. You will find this on the underside of our chair - usually on the mechanism. No warranty claims will be considered without this information. NO LABEL NO WARRANTY.

#### **Fabric selector**

Our main provider of fabrics is Camira Fabrics. Camira offer faux leather alternatives as well as a comprehensive selection of bull hides from their Vintage range. We can also provide options from Panaz or Chieftain for vinyls, PVC's and faux leathers as well as Yarwood, Bridge of Weir et al for leathers. Prices may vary depending on suppliers and metrages so please check with the sales office for any non-Camira fabric requests.

#### **Hospital friendly**

If you need hospital friendly coverings the main choices are Camira's Vita, Halcyon and Intervene.

## fabric selector

Column	Camira	
1	Citadel, Era, Gravity, Phoenix, Rivet, Target	
2	Advantage, Aspect, Chateau, Main Line Plus, Quest, Replay, Sprint, Urban, Vita, X2, Xtreme	
3	Main Line Flax, Nexus	
4	Halcyon (Aspen, Cedar and Blossom), Hi Tech(anti static), Mainline Twist, Oceanic, Penta, Sumi	
5	24/7 +, 24/7 Flax, Aquarius, Blazer, Hemp, Intervene (Texture), Kyoto, Regent, Silk, Synergy, Track	
6	Deca, Yoredale,	
7	Craggan Flax, Patternmaker	
8	Layer, Revolution, Synergy Quilt 170 (channel, chevron and hourglass), Vintage	

\*\*See assembly instructions on page 51

#### **DISCLAIMER**

We have developed different cutting patterns for our designs depending on the type of fabric; leather and vinyls need to be treated differently to regulation soft fabrics such as woolmix tweeds which in turn perform differently to the modern crepes. We will endeavour to cater for any differences as well as possible, but we cannot prevent the occasional ripple in some fabrics from time to time. If you would like our advice which fabrics perform better than others please feel free to ask.